



## **Durgapur Government College**

J.N. Avenue, Durgapur, District-Paschim Bardhaman, West Bengal, Pin-713214

Website: <https://www.durgapurgovtcollege.ac.in/>

E-mail: [dpggovtcollege@gmail.com](mailto:dpggovtcollege@gmail.com)

# **CRITERIA VII**

## **INSTITUTIONAL VALUES AND BEST PRACTICES FOR 7.1.9 (2023-2024)**

**Sensitization of students and employees of the Institution to the constitutional obligations: values, rights, duties and responsibilities of citizens**

### **TABLE OF CONTENTS**

Sl. No.	Particulars	Page No.
1	Independence Day Celebration	2
2	Observation of Kargil Vijay Diwas	2
3	Celebration of Birth Anniversary of Netaji Subhas Chandra Bose	3-4
4	Celebration of Republic Day and participation in Republic Day Parade	5
5	Black Day Observation	6
6	Voter's awareness Campaign	7 -10
6	Add on Course for students on "The Consumer Protection Act" An Overview-Imperatives to Establish your right	11 - 23



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### **Independence Day Celebration (15th August, 2023)**

Every year Independence Day is celebrated in the College Campus. The 77<sup>th</sup> Independence Day was celebrated in the College Campus on August 15, 2023. The college campus was decorated with Tri colour similar to our National Flag TIRANGA. The National Flag hoisting ceremony was conducted in the college campus. The event was attended by the Principal, Faculty members, students, NSS volunteers and NCC cadets.



### **Observation of Kargil Vijay Diwas (26<sup>th</sup> July, 2023)**

On the occasion of Kargil Vijay Diwas, NCC cadets observed the day to pay tribute to the brave-hearts who sacrificed their lives for the betterment of our nation. The cadets pay homage to the martyrs and pay tribute to their martyrdom. A total of 54 SD cadets and 36 SW cadets participated in the event.





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### Celebration of Birth Anniversary of Netaji Subhas Chandra Bose (23rd January 2024)

Every year Durgapur Government College celebrates Netaji's Birthday in the College campus to sensitize students and employees of the Institution towards the duties and responsibilities of citizens. Students also perform during this celebration programme.







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DURGAPUR



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### Participation in Republic Day parade (26<sup>th</sup> Jan 2024)

On 26<sup>th</sup> January 2024, NCC Unit of Durgapur Government College participated in the Republic Day Parade organized by the Asansol Durgapur Police Commissionerate & SDM office, Durgapur at Chaturanga Maidan.







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### Black Day Observation (14<sup>th</sup> Feb 2024)

On 14<sup>th</sup> February 2024 Durgapur Government College paid their tribute to 40 CRPF soldiers who were martyred at the Pulwama attack in 2019. A total of 40 SD and SW cadets participated in the event



## Voter awareness campaign

According to the directives of the Central government the NSS Unit I and II organised for a Voter awareness campaign (2/3/2024). The program raised awareness among students about their right to vote. The National Service Scheme (NSS) has been at the forefront of promoting civic engagement and social responsibility among the youth of our nation.

Voter awareness is fundamental to the functioning of a democracy. Informed and active participation in the electoral process is essential for ensuring accountable governance and the representation of people's voices. NSS recognizes the pivotal role that youth play in shaping the future of our democracy and hence emphasizes the importance of voter awareness among them. NSS volunteers conducted awareness campaigns to disseminate information about voting rights, electoral procedures, and the importance of exercising one's franchise. In conclusion, NSS's voter awareness initiatives play a vital role in nurturing an informed and participatory citizenry, thereby fortifying the foundations of democracy. By continuing to prioritize voter education, registration, and mobilization, NSS reaffirms its commitment to fostering a culture of democratic engagement and social responsibility among the youth of our nation.

 <b>GOVERNMENT OF WEST BENGAL</b> <b>OFFICE OF THE PRINCIPAL</b> <b>DURGAPUR GOVERNMENT COLLEGE</b> J.N. Avenue, Durgapur, Paschim Bardhaman 713214	
<b>No. 088</b>	<b>Date: 01-03-2024</b>
<b>NOTIFICATION</b>	
<p>This is for information to all concerned that NSS Units I and II will organize "<b>Voter Awareness Campaign</b>" on 02-03-2024 from 11 am onwards in the College Campus. All students are hereby notified to actively participate in the aforementioned event to make it a grand success.</p>	
 Principal Durgapur Government College	
<p><i>Copy forwarded for information and necessary action to</i></p> <ol style="list-style-type: none"><li>1. All departments</li><li>2. Program Officers, NSS Units I and II</li><li>3. Student Notice Boards</li><li>4. Uploading to the College Website</li><li>5. Notice Book, Office of the Principal</li></ol>	

*Figure: Notice to organise the voter awareness campaign*



*Figure: NSS volunteers who participated in the voter awareness campaign along with the program officers*





Government of West Bengal  
Office of the Principal  
Durgapur Government College

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**Student Attendance Sheet for "VOTER AWARENESS CAMPAIGN"**  
ORGANIZED BY NSS UNITS I AND II, Durgapur Government College; 01-03-2024

SL.NO	NAME OF STUDENT	DEPARTMEN T	LEVEL (UG/PG)	HONOURS/ PROGRAM/PG	SEMESTER	SIGNATURE OF STUDENT
1.	Bramita Babu	History	UG	Hons (NSS) Program	VI	Bramita Babu
2.	Byel Gopal	Sanskrit	UG	Honors (NSS)	IV	Byel Gopal
3.	Rupna Mandal	Economics	UG	Honours (NSS)	IV	Rupna Mandal.
4.	Rinki Shaha	Commerce	UG	Program (NSS)	IV	Rinki Shaha
5.	Sweta K. Ram	English	UG	Program (NSS)	IV	Sweta K. Ram
6.	Anjana Rajguru	Economics	UG	Program (NSS)	IV	Anjana Rajguru
7.	Jaya Bagdi	Commerce	UG	Prog (NSS)	IV	Jaya Bagdi
8.	Piu Pal	History	UG	Program (NSS)	IV	Piu Pal
9.	Risha Bagdi	Political Sciences	UG	HONS (NSS)	VI	Risha Bagdi
10.	Hausoni Anuman	English	UG	Hons (NSS)	I	Hausoni Anuman
11.	Sreyan Das	Bengali	UG	Hons (NSS)	IV	Sreyan Das
12.	Kainath Khatun	English	UG	HONS (NSS)	I	Kainath Khatun
13.	Talim Dhibati	Philosophy	UG	Prog (NSS)	I	Talim Dhibati
14.	Bishwapriya Sardar	Chemistry	UG	Prog (NSS)	I	Bishwapriya Sardar
15.	Saski Sosen	Philosophy	UG	Hons (NSS)	(I)	Saski Sosen
16.	Tumpa Hansda	Sanskrit	UG	Hons (NSS)	I	Tumpa Hansda

2/3/2024



Government of West Bengal  
Office of the Principal  
Durgapur Government College

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Student Attendance Sheet for "VOTER AWARENESS CAMPAIGN"  
ORGANIZED BY NSS UNITS I AND II, Durgapur Government College: 01-03-2024

SL.NO	NAME OF STUDENT	DEPARTMEN	LEVEL (UG/PG)	HONOURS/ PROGRAM/PG	SEMESTER	SIGNATURE OF STUDENT
17.	Shikha Hombroon	Sanskrit	UG	Honours	IV	Shikha Hombroon
18.	Astha Choudhary	Commerce	UG	Honours (NSS)	IV	Astha Choudhary
19.	Suhra Haqza	Sanskrit	UG	Honors (NSS)	I	Suhra Haqza
20.	Sangam Das	Political Science	UG	Honors	IV	Sangam Das
21.	Dakshinath Suman	Political Science	UG	Honors	VI	Dakshinath Suman
22.	Rakesh Karmakar	Bengali	UG	Program (NSS)	IV	Rakesh Karmakar
23.	Fayyazi Mamun	Political Science	UG	Program (NSS)	VI	Fayyazi Mamun
24.	Nikhil Singh	Economics	UG	Honors (NSS)	VI	Nikhil Singh
25.	Tahera Khatun	Philosophy	UG	Honors (NSS)	VI	Tahera Khatun
26.	Rajat Khatun		UG	Prog (NSS)	VI	Rajat Khatun
27.	Arijit Saha		UG	Union	Passout	Arijit Saha
28.	Rashid Paramanik		UG	Union	Passout	Rashid Paramanik
29.	Atan Palan		UG	Union	VI	Atan Palan
30.	Paramita Saha	Political Science	UG	Honours	VI	Paramita Saha

NSS PROG OFFICER - DAJ PRITAM DASGPTI

2/3/2024

Figures: Attendance at voter awareness campaign

ADD ON COURSE  
ON  
THE CONSUMER PROTECTION ACT: AN OVERVIEW-IMPERATIVES TO ESTABLISH YOUR RIGHT


*Organized  
By  
Department of Political Science  
Durgapur Government College*



**07.03.2024 to 05.05.2024**

Contact Us:

[departmentofpoliticalsciencedu@gmail.com](mailto:departmentofpoliticalsciencedu@gmail.com)



We would provide here the genesis and importance of the Act as well as the guidance regarding how to establish that Right by showing the way to lodge complain to the right Authority.....





DURGAPUR GOVERNMENT COLLEGE  
Accredited by NAAC with "A" Grade

Affiliated to Kazi Nazrul University | UGC 2(f) and 12(B) Recognized College

**Add on Course  
On**

**THE CONSUMER PROTECTION ACT: AN OVERVIEW – IMPERATIVES TO ESTABLISH  
YOUR RIGHT**

March 7, 2024 to May 5, 2024

Organized

by

Department of Political Science  
Durgapur Government College

<https://www.durgapurgovtcollege.ac.in>



Resource Persons :

1. Dr Nabamita Barman

2. Dr Sootrisa Basak

3. Smt. Nidhi Mishra

4. Shri Baidyanath Kundu



## **COURSE CONTENT:**

- 1. The Consumer Protection Act: Its Perspective and Importance**
- 2. Chronological Details along with the Various Amendments to the Act**
- 3. Composition and Function of Department of Consumer Affairs under the Government of West Bengal**
- 4. Elaboration of Rights Entitled to the Consumers**
- 5. Discussion of Few Court Cases**
- 6. Hands-on Training regarding Lodging Complaints in Case of Violation of Right**
- 7. Interactive Session with the Participants: Sharing of Thoughts**





## **KEY TAKEAWAYS**

- **Increased Self Confidence & Self Esteem**
- **Increased Knowledge to Establish Right**
- **Amplified State- Citizen Relationships**
- **Enhanced Ability as Consumer**
- **Better knowledge about Consumerisms**
- **Orientation towards Planned Purchase**



## Course Details :

1. Registration : online registration using Google form link
2. Course Fee: Nil, free for all selected candidates
3. Mode of Conduction : online: using G meet platform
4. Days : Holidays and Sundays according to availability
5. Duration : 8 weeks /40 hours
6. Mode of Analysis : Project Preparation, MCQ test, Poster Competition



# CONSUMER PROTECTION



**BE AWARE ....**  
**DARE TO ESTABLISH ...**  
**GUIDE THE FELLOWS .....**





**REPORT OF THE ADD ON COURSE ON "The Consumer Protection Act: An Overview-Imperatives to Establish Your Right" ORGANISED BY THE DEPARTMENT OF POLITICAL SCIENCE, DURGAPUR GOVERNMENT COLLEGE**

**Course Name:** "The Consumer Protection Act: An Overview-Imperatives to Establish Your Right"

**Course Duration:** 07.03.2024 to 05.05.2024

**Students Enrolled: 53; Students Completed: 20**

**Course Objective:** To provide participants with a comprehensive understanding of the Consumer Protection Act (CPA), enabling them to comprehend its provisions, implications, and enforcement mechanisms in ensuring consumer rights and protection.

**Course Content:**

- The Consumer Protection Act: Its Perspective and Importance
- Chronological Details along with the Various Amendments to the Act
- Composition and Function of Department of Consumer Affairs under the Government of West Bengal
- Elaboration of Rights Entitled to the Consumers
- Discussion of Few Court Cases
- Hands-on Training regarding Lodging Complaints in Case of Violation of Right
- MCQ and Poster Presentation based Assessment (50 Marks) and Interactive Session with the Participants: Sharing of Thoughts

**Learning Outcome:**

- Understand the fundamental principles and objectives of the Consumer Protection Act.
- Identify the rights and responsibilities of consumers under the CPA.
- Analyse case studies and real-life examples to apply the provisions of the CPA in practical scenarios.
- Evaluate the role of consumer forums and legal remedies available to consumers for grievance redress.

A General Orientation Program was scheduled on 07.03.2024 to introduce the Add on Course Details



Images: Honourable Principal Dr Debnath Palit and faculty members interacting with the students on the need of these courses for overall skill development.



**DURGAPUR GOVERNMENT COLLEGE**  
**DEPARTMENT OF POLITICAL SCIENCE**

J. N. Avenue, Durgapur, Paschim Bardhaman, Pin Code-713214  
Email: departmentofpoliticalsciencedu@gmail.com

No. DGC/POLSC/2024/01

Dated: 06-03-2024

**NOTIFICATION**

In pursuance of the College Notice No. 100 dated 06-03-2024, this is for information to all students that Department of Political Science, Durgapur Government College, will offer the Add on Course on "The Consumer Protection Act: An Overview-Imperatives To Establish Your Right" during the period 07-03-2024 to 07-05-2024. This topic is not included in the course curriculum of the affiliating university and aims for bridging the curricular gap focussing the skill enhancement of students.

The registration link for the aforementioned course is

<https://forms.gle/zG4ZIxBMZh7t7E4M9>

The flyer of the course is enclosed herewith.

The inaugural session of the aforementioned add on course will be held in Room No. 110 on 07-03-2024 from 1 pm onwards.

It is mandatory for all students of the Department of Political Science to remain present in the inaugural session. Hard Copy of the attendance will be recorded during the inaugural session.

To promote the interdisciplinary approach, students of other departments who will register for the aforementioned add on course should email to the Course Coordinator Dr. Nabamita Barman (departmentofpoliticalsciencedu@gmail.com) subsequently from 08-03-2024 and apply for registration on or before 15-03-2024.



Countersigned  
Principal  
Durgapur Government College

Nabamita Barman

Head  
Department of Political Science  
Durgapur Government College

Images: Notice for the commencement of registration process for the Add on Course

Total number of students who registered for the Course: 53

The Program schedule of the Course was as follows:

Cls No.	Date	Time/Duration	Topic	Name of the Resource Person
1.	06.04.2024 (Sunday)	Lecture 1- 10 a.m. -12 p.m. Lecture 2- 2.30- 4.30 p.m. Interactive Session- 4.30- 5.30 p.m.	Consumerism and Its Imperatives: How to be a right consumer	Dr Adesh Ravi
2.	07.04.2024 (Sunday)	Lecture 1- 12-2 p.m. Lecture 2- 2.30 p.m. -4.30 p.m. Interactive Session- 4.30- 5.30 p.m.	The Consumer Protection Act: Its Perspective and Importance	Nidhi Mishra
3.	10.04.2024 (Wednesday)	Lecture 1- 12-2 p.m. Lecture 2- 2.30 p.m. -4.30 p.m. Interactive Session- 4.30- 5.30 p.m.	Chronological Details along with the Various Amendments to the Act	Dr Nabamita Barman
4.	15.04.2024 (Monday)	Lecture 1- 12-2 p.m. Lecture 2- 2.30 p.m. -4.30 p.m. Interactive Session- 4.30- 5.30 p.m.	Discussion of Few Court Cases	Nidhi Mishra
5.	21.04.2024 (Sunday)	Lecture 1- 12-2 p.m. Lecture 2- 2.30 p.m. -4.30 p.m. Interactive Session- 4.30- 5.30 p.m.	Composition and Function of Department of Consumer Affairs under the Government of West Bengal	Dr Sootrisa Basak
6.	28.04.2024 (Sunday)	Lecture 1- 12-2 p.m. Lecture 2- 2.30 p.m. -4.30 p.m. Interactive Session- 4.30- 5.30 p.m.	Elaboration of Rights Entitled to the Consumers	Shri Arun Kar

Cls No.	Date	Time/Duration	Topic	Name of the Resource Person
7.	01.05.2024 (Wednesday)	Lecture 1- 12-2 p.m. Lecture 2- 2.30 p.m. -4.30 p.m. Interactive Session- 4.30- 5.30 p.m.	Hands-on Training regarding Lodging Complaints in Case of Violation of Right	Shri Arun Kar
8.	05.05.2024 (Sunday)	Session 1- 12-2 p.m. Session 2- 2.30 p.m. -4.30 p.m. Session 3- 4.30- 5.30 p.m.	Participants' Poster Presentation and Seminar/Online MCQ Based Assessment and Submission of Online Feedback Form	

The classes were held in online mode using Google meet and attendance was registered with the help of online Attendance forms to be submitted by the students each day.

**Images: Dr Athesh Ravi, Founder of Arrow Point Company, Market Research and Insights Solutions presenting his deliberation on the moral aspects of consumerism and how to be a right consumer.**

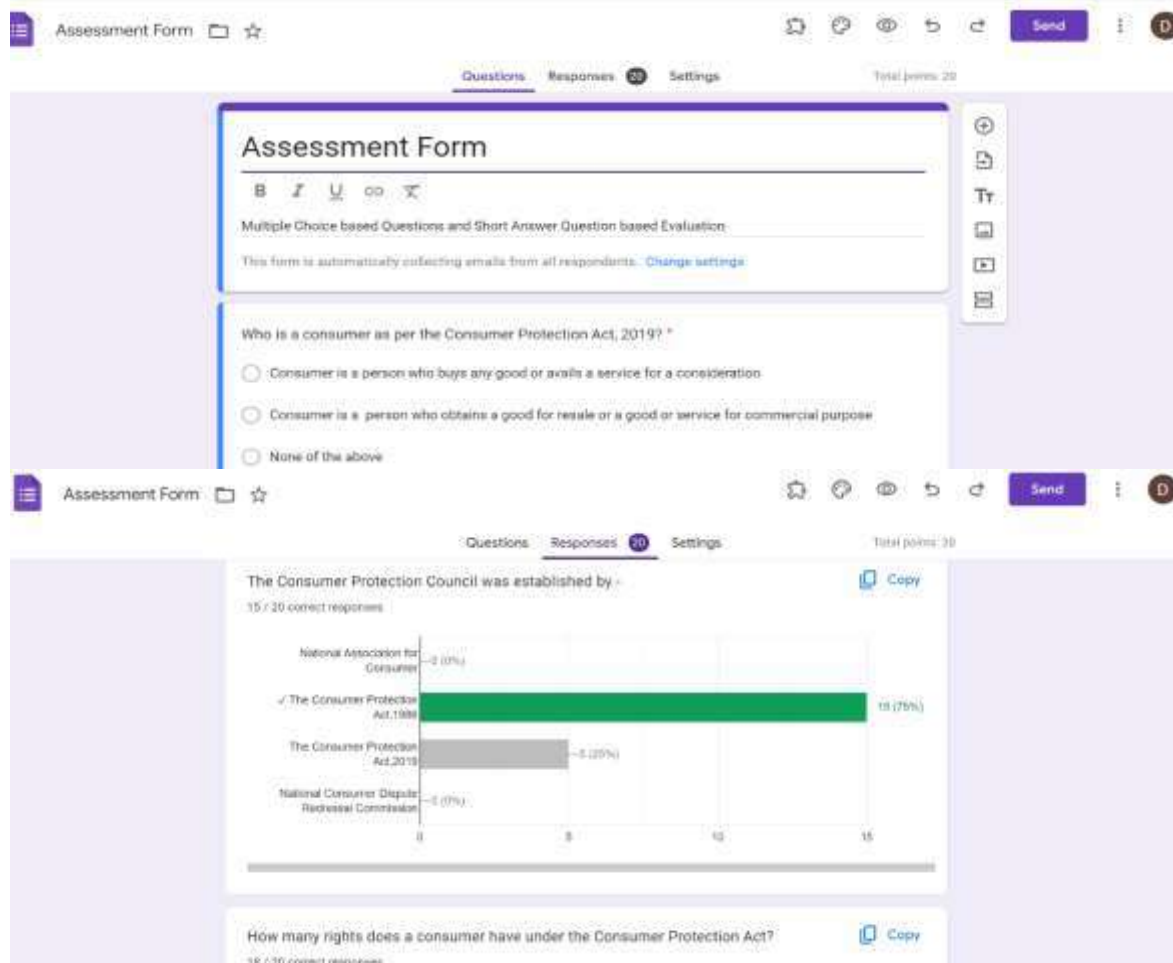


**Images: Screenshots of the sessions of the Add on Course wherein Shri ArunKar, Assistant Director, Consumer Affairs Department, Government of West Bengal is delivering his talk on the Rights entitled to consumers by Consumer Protection Act.**



**ASSESSMENT:** An assessment of 50 marks comprising of MCQ based test and Poster Presentation was scheduled on 05.05.2024. The online MCQ test was of 20 marks and Poster Presentation by the students was of 30 Marks.

**Total students who appeared for the Assessment and completed the Course: 20**



Images: Screenshots of the Online MCQ assessment forms.



Images: Screenshots of few posters presented by the students

The course was concluded with the filling up of Feedback form by all the student participants. The Questions were designed in a way to garner the observations as well the constructive opinion of the students for present as well as future courses. Some of the feedback received by the students are as follows:

## Feedback Form\_Add On Course

20 responses

[Publish analytics](#)

### Name of the participant

20 responses

Mahuya Barui

Anamika Sharma

Shuddhata mallick

Mrittika Mondal

### What new things did you learn from the course?

20 responses

Got to know a lot about the consumer . Like Consumer rights , what is consumer, and different types of consumer protection act law ..etc

Nature of consumer in modern day  
Format of a article  
Various departments  
Court cases  
How to fill a complaint  
Etc ...

From this course I learned how to protect myself as a consumer

Knowledge enhance about consumer protection act. More aware became the rights and responsibilities of a consumer

I LEARNT ABOUT HOW IMPORTANT TO BEAWARE OF OUR RIGHTS AND VARIOUS MEANINGS THAT I WAS UNAWARE OF LIKE DISPUTE,COMPLAINT ETC. I LEARNT TO DELIVER MY UNDERSTANDING THROUGH POSTER AND A QUICK EXAM.

### Share your feelings about this course.

20 responses

Amazing feeling ,gaining a lot of knowledge, and aware of becoming responsible consumer

VALUABLE AND INFORMATIVE COURSE, WITH ALL DUE RESPECT I WOULD LIKE TO EXTEND MY GRATITUDE TO TEACHERS FOR SHARING THIS WITH US !

আমার খুব ভালো লাগলো এই কোর্স করে। এই কোর্স করে অনেক কিছু জানতে পারলাম এবং অনেক সচেতন হলাম। এই কোর্সটি কবিশ্বতে অনেক কাজে লাগবে। Thank you all respected sir and mam.

It's great that you covered the Consumer Protection Act in your class! Understanding consumer rights and protections is crucial in today's market-driven world. Your class likely provided valuable insights into how this act safeguards consumers from unfair trade practices, ensures product quality and safety, and offers mechanisms for dispute resolution. Feedback-wise, consider reinforcing key concepts with real-life examples or case studies to enhance comprehension. Additionally, encourage interactive discussions to promote deeper engagement and application of the learned principles. Overall, it sounds like an informative and important session that empowers students to navigate the marketplace with confidence.

### What additional knowledge or skills do you hope to gain from courses like these?

20 responses

Yes

Model parliament

Fundamental Rights of the citizens of India

Model United nation(Mun) , debate and speech . Model parliament

There are many other laws by which we can protect ourselves

Enhancing outer knowledge, different from our syllabus

I WANT TO KNOW MORE ABOUT MY RIGHTS AS INDIVIDUALS IN DIFFERENT FIELDS.

Many laws which helps consumer to protect themselves.

Model parliament

Model United Nations

After the successful completion of the course, Grade Card and Certificate of Add on Course Completion was mailed to each participant.

  
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**GRADE CARD**  
**ADD ON COURSE ON**  
 "The Consumer Protection Act: An Overview-Imperatives to Establish Your Rights"  
 (07/03/2024 to 05/05/2024)  
 Offered by  
 Department of Political Science  
 Contact Hours: 40

Name	SHRIDDHATA MALLICK	
College Roll Number	23PL08002	
Programme	B.A (Honours) in Political Science	
Semester	II	
Academic Session	2023-2024	

Component	Total Marks	Marks Obtained
Written Examination	20	18
Poster Presentation	30	27
<b>Total</b>	<b>50</b>	<b>45</b>

**GRADE OBTAINED: A**  
 DATE: 05.06.2024

  
 Nabamita Basman  
 Course Coordinator  
 Add on Course on "The  
 Consumer Protection Act: An  
 Overview-Imperatives to  
 Establish Your Rights"  
 Department of Political Science  
 Durgapur Government College

  
 Subrata Ghosal  
 Coordinator, H/C  
 Durgapur Government College  
 Durgapur Government College

  
 Principal  
 Durgapur Government College  
 Durgapur Govt. College

  
 Durgapur Government College, Durgapur, West Bengal-713214  
 (Affiliated to Kazi Nazim University, Asansol)  
**CERTIFICATE OF ACHIEVEMENT**

This is to certify that  
PRADIPTA DUTTA  
 Student of B.A. Honours in Political Science (Semester-II)  
 has successfully completed the Add on Course on  
 "The Consumer Protection Act: An Overview-Imperatives to Establish Your Rights"  
 with Grade A,  
 offered by Department of Political Science, Durgapur Government College from March 7<sup>th</sup>, 2024 to May 05<sup>th</sup>, 2024

  
 Nabamita Basman  
 Course Coordinator  
 Add on Course on "The Consumer Protection Act: An  
 Overview-Imperatives to Establish Your Rights"  
 Department of Political Science  
 Durgapur Government College

  
 Subrata Ghosal  
 Coordinator, H/C  
 Durgapur Government College  
 Durgapur Government College

  
 Principal  
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